

## An Innovative Solution for Better Patient Care

CivicHealth's robust, comprehensive platform offers the interoperability, workflow and reporting required in today's healthcare environment.

From coordinating community services to creating a multi-organization network with bundled payments, CivicHealth's scalable care management solution delivers immediate benefits, while supporting future requirements.

The CivicHealth platform supports current fee-for-service reimbursement while enabling new financial models that are driven by patient outcomes.

**CivicHealth's platform works alongside EHRs as well as other IT systems in order to address three key issues: Connectivity, Collaboration and Execution.**

### Community Resource Network

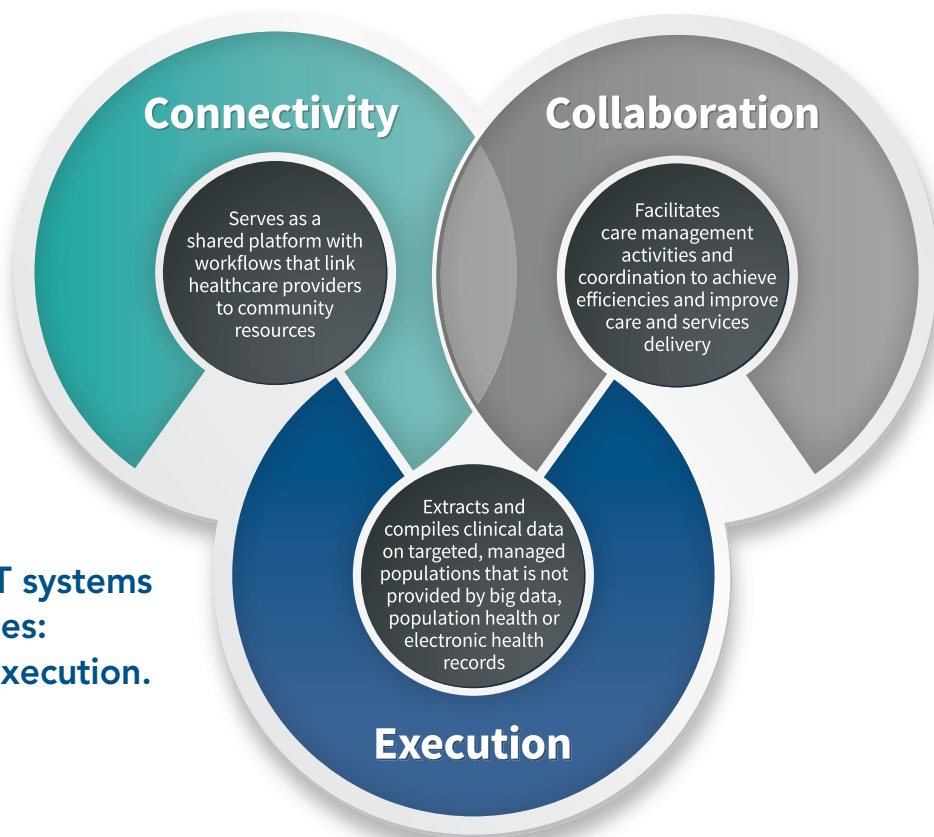
Disparate clinical and EHR systems create data siloes that are especially difficult to link with community resources. CivicHealth's Community Resource Network bridges the gap between healthcare providers and community human services.

The platform facilitates referral management from case workers to community service organizations. CivicHealth's solution streamlines the process of tracking tasks for a targeted population among multiple entities and allows for the secure hand off of information in a defined medical neighborhood.

### Patient Navigation

As healthcare moves to value-based reimbursement, patient navigators and care managers need improved collaboration along the continuum of care. This includes multiple challenges for managing at-risk patient populations with medically complex diseases.

CivicHealth's Patient Navigation solution incorporates the ability to share patient information to improve care coordination and patient compliance. This collaboration ensures that the patient is referred and completes the steps recommended in the referral process. This solution goes beyond the capabilities of the EHRs and helps patients receive applicable human services for better outcomes.



### Value-Based Care Management

During the care transition process, there are often lapses in communication between care providers. Critical information can take weeks to reach different physicians and even longer to reach other care team members. The CivicHealth platform for Value-Based Care Management allows entities to create assessments and patient-centric care plans focused on value-based program initiatives ranging from episode to chronic disease management. The results are delivery of actionable information for improved care and the ability to track cost and outcomes.

CivicHealth helps organizations manage care across multiple providers and care settings by creating an easily shared, HIPAA compliant health record. This record contains both clinical and non-clinical information. The platform also serves to connect community partners and human services with providers, while also supporting population health initiatives across a range of care teams.

## Integrated Delivery Network

Different organizations involved in patient care must coordinate treatment for those with medically complex diseases. A primary obstacle is facilitating connectivity and interoperability among different systems. The goal of this solution is to achieve better outcomes and prepare for value-based reimbursement and payment bundling.

CivicHealth's Integrated Delivery Network solution provides a management platform that solves the issues that arise when there are diverse participants with disparate technology. This complete care platform can manage a target population across all care settings and/or manage a focused initiative for a narrow patient network (e.g. Post-Acute Network, Integrated Clinical Network, Medical Neighborhood, etc.)

## Overview of CivicHealth Functionality by Solution

Functionality	Community Resource Network	Patient Navigation	Value-Based Care Management	Integrated Delivery Network
SaaS (Cloud-Based Hosting)	●	●	●	●
Consulting (Network Development)	●	●	●	●
Patient Registry (Targeted Population)	●	●	●	●
Closed Referral Management	●	●	●	●
Community Collaboration Portal		●	●	●
Patient Data Repository		●	●	●
Eligibility & Enrollment		●	●	●
Community Health Record (Patient Repository)			●	●
Care Pathway Management			●	●
Patient Engagement, Connectivity & Communication			●	●
Payer Mix Management				●
Medical Neighborhood Management				●
Care Transitions Protocols & Workflow				●
Bundled Payment Protocols & Workflow				●
Reporting & Analytics	Standard Reporting	Standard Reporting	Advanced Reporting with Analytics	Advanced Reporting with Analytics