Improve Collaboration, Connectivity and Execution

Innovators in Bridging Clinical and Non-Clinical Resources

The healthcare industry is highly fragmented, as patients often require services from a wide range of physicians, specialists, hospital departments, post-acute care facilities and human services. Currently, collaboration between these resources is limited. This lack of communication leads to an inability to fully and effectively execute patient care. In addition, the gap in connecting patients to non-clinical community services during care transitions contributes to inefficiencies and leads to higher costs as well as lower patient compliance.

CivicHealth's proprietary solutions and proven technology, recognized by national research organizations, enable interoperability between disparate systems. The technology helps bridge the gap between healthcare providers and human services in a medical neighborhood, and results in more cost effective care coordination and greater patient engagement.

From Fee-Based to Value-Based Reimbursement

CivicHealth has a history of improving program-specific outcomes for targeted populations under current fee-for-service models. The company has also helped a wide range of organizations meet the demands of emerging healthcare models. These include the move to value-based reimbursement and bundled payments, management of targeted populations and delivery of health services through appropriate channels.

Care for Medically Complex Patients

Historically, the healthcare system is best designed to care for patients exclusively in the clinical setting. Medically complex patients challenge the system and require the following:

- Shared information among multiple providers and specialists
- Management of referrals and medical tests
- Coordinated transitions between hospitals, post-acute care facilities, senior living facilities and home health care
- More involvement of care management to achieve patient compliance of recommended treatments

CivicHealth's solutions support the extensive clinical and non-clinical collaboration required to care for medically complex patients as well as measuring and documenting outcomes for reimbursement purposes.

CivicHealth's Software Platform

Ensures a continuum of care by connecting care providers

Supports patient compliance through communication and documentation

Tracks care team efficiencies based on patient compliance

Documents care for non-tangible service not tracked for billing in EHRs

CivicHealth has established Community Resource Networks and Integrated Delivery Networks in more than 30 communities nationwide, which have improved patient care and led to increased provider reimbursements.

Let us help you prepare for a better future.
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